

Quicken for Windows Conversion Instructions

Express Web Connect to Direct Connect

Introduction

As *OnPoint Community Credit Union* completes its Business Online Banking conversion, you will need to modify your Quicken settings to ensure the smooth transition of your data.

To complete these instructions, you will need your online banking User ID and Password.

NOTE: Express Web Connect uses the same User ID and Password as *OnPoint* online banking.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

Task 1: Conversion Preparation

- Backup your data file. For instructions to back up your data file, choose Help menu > Quicken Help. Search for Backup Data File and follow the instructions.
- 2. Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Quicken Help**. Search for *Update Software* and follow the instructions.

Task 2: Disconnect Accounts At *OnPoint Community CU* after *enrolling in OnPoint Business Online Banking*

- 1. Choose **Tools** menu > **Account List**.
- 2. Click the **Edit** button of the account you want to deactivate.
- 3. In the Account Details dialog, click on the Online Services tab.
- 4. Click **Deactivate.** Follow the prompts to confirm the deactivation.
- 5. Click on the General tab.
- Remove the financial institution name and account number. Click OK to close the window.
- 7. Repeat steps for each account to be disconnected.

Task 3: Reconnect Accounts to *OnPoint Community CU – New* after *enrolling in OnPoint Business Online Banking*

- 1. Choose Tools menu > Account List.
- 2. Click the Edit button of the account you want to activate.
- 3. In the Account Details dialog, click on the Online Services tab.
- 4. Click Set up Now.
- 5. Use Advanced Setup to activate your account.
- 6. Enter *OnPoint Community CU NEW* in the search field, select the name in the list and click Next.
- 7. If presented with the Select Connection Method screen, select **Direct Connect**.
- 8. Type your Direct Connect **User ID** and **Password** and click **Connect**.
- Ensure you associate the account to the appropriate account already listed in Quicken. You will want to select **Link** to an existing account and select the matching accounts in the drop-down menu.

IMPORTANT: Do NOT select Add to Quicken unless you want to add a new account to Quicken. If you are presented with accounts you do not want to track in this data file, select Ignore – Don't Download into Quicken.

- After all accounts have been matched, click Next. You will receive confirmation that your accounts have been added.
- 11. Click **Done** or **Finish**.